

## **Byron Bay Schoolies Booking Conditions 2007**

To provide school leavers with a safe and enjoyable stay at our resort the following booking procedure needs to be adhered to. Booking for the schoolies period requires additional information and additional terms and conditions are to be followed.

Our first extra measure for your added safety at the resort is a security person will be provided throughout every night to patrol and keep an eye on events. Ensuring noise levels are kept to a minimum and all resorts rules are adhered to. During all other times the on-site manager will provide security around the complex. Furthermore, we also have security cameras located in and around the complex.

A number of rules will be set in place, including a NO VISITOR and a NO PARTY policy at the resort during schoolies weeks as well as ID wristbands will be provided and must be worn during your stay here. A full list of the rules and conditions are attached.

Please read this document carefully when you consider booking, all terms and conditions must be agreed to by all guests and adhered to at all times during your stay here. Be aware that only one written warning is given to any person/s who breaches the resort rules of conduct, the second breach will result in an eviction letter and could result in the whole apartment being evicted. If there are any eviction notices issued the local police will be notified and asked to see that you leave the complex.

### **ACCOMMODATION**

The resort has two different room types with a maximum of three people per room. Studio rooms consist of two single beds with a rollaway to be added for a third person if required. The one-bedroom apartments have a queen size bed in the bedroom and a double sized sofa bed in the living area.

All rates quoted include the cost of accommodation, security levies and identification bands. If you're under 18 years of age consent from a parent or guardian will be required to confirm your stay.

#### **Room Type Rate Available Rooms**

Studio x 2 pax \$1700 5

Studio x 3 pax \$2100 12

1 Bedroom Apartment x 3 pax \$2250 4

## **TO MAKE YOUR BOOKING**

Payment of a deposit to the resort will confirm your booking and is deemed to accept the terms and conditions of your booking. The non-refundable deposit of 50% of the accommodation cost is required per apartment/studio and must be received within two days of making the booking. If the deposit is not made within two days of making the booking it will be cancelled.

Guest names can change until final names are needed three weeks prior to arriving. Any guest name changes are to be made in writing, and the new person would therefore have accepted all terms and conditions of the booking. Deposit must be made in one payment via credit card ONLY, with only one deposit required per room. We require an email address from you when you book, then your booking confirmation details will be sent to you via email. All bookings have to adhere to the dates set out above which is a minimum of seven days per booking.

## **BONDS**

Each person staying must pay a \$150.00 bond payable by due date of booking final payment, and refundable by cheque within 21 days of departure. The bond is required to cover the costs of any damage made to the apartment or any of the resort's facilities. If the room is not left in the same condition as when you arrived extra cleaning costs will also be taken out of the bond money.

## **DOCUMENTATION**

You will be sent a travel request form, which needs to be completed and sent to us before arrival. The documentation requests credit card information that gives the resort authority to use the credit card if damage is done by any of the guests. The credit card will be used if \$150.00 bond held for the booking does not cover the entire damage created by you.

## **FINAL PAYMENT**

Final payment of the entire booking is due by the 1st September 2007. This payment must include the bond from each guest. The final payment can be made via credit card, direct bank deposit or bank cheque. An email confirmation will be sent to you within seven days of payment being received by the resort. If final payment is not made by the 1st September your booking will be cancelled.

## **CANCELLATIONS**

All cancellations must be in writing or via email. If cancelling with more than 60 days before your arrival date the cancellation fee will be the full loss of deposit. Within 60 days of the arrival date there will be no refunds given.

## Welcome to Schoolies' Week Resort Rules

- On arrival all unit occupants are to read rules and regulations and then complete registration form with their full name, address & emergency contact details, i.e. Parents/guardian etc.
- No keys to units will be issued until all occupants have arrived and completed the registration forms. Only 2 sets of keys will be issued per apartment. Replacement cost per key is \$50.
- There is only one car space provided per unit, an extra space may be made available upon request at reception.
- Any motor vehicles which have not been registered with reception and found on the property, will be towed away at the owners expense for recovery.
- No visitors are permitted on the premises at any time. The Resort is for registered guest use only. Any unauthorised person found to be sneaking into the resort or to any of the apartments will lead to instant eviction of the apartment occupiers.
- All noise throughout the resort and in the apartments is to cease at 9pm sharp, no sitting out side your apartment from 10pm.
- No alcohol is to be consumed in lifts, foyers or reception areas. Under-aged drinking and/or drug taking is illegal & will not be tolerated.
- No glass bottles or containers etc. are to be taken to rooms or around pool/BBQ area.
- If friends are coming to collect you please ensure they are aware of your room number. They can contact you on our after hours phone located near reception. A list of apartment numbers & extensions to dial are located inside the phone box door.
- No items, including cigarette butts, bottle tops etc, are to be thrown over or between balconies.

Date: \_\_\_\_\_

- No climbing between balconies or patios under any circumstances.
- No clothes, towels etc. are to be hung over balconies.
- No sitting or lying on balcony/patio ledges.
- No foul language will be tolerated at any time.
- The pool/BBQ is open and may be used from 7am to 8pm only. Any person found misusing facilities at any time or using the facilities after these hours would be evicted.
- No smoking is permitted in the apartments, loss of all bond money if smoking has been detected inside an apartment or studio. Please use ashtrays provided & smoke on balcony or patio.
- No smoking in lifts, foyers or reception areas. All butts are to be disposed of in bins and not in gardens or common areas. Butts found in gardens, on patios or balconies will result in extra charges.
- Units are to be kept clean & tidy at all times with rubbish removed daily. The garbage bay is located to the right as you vacate the resort via reception.
- Random unit inspections will commence at 7am daily.
- Security and Management reserve the right to conduct spot inspections at any time with no prior warning.
- Please inspect your unit on arrival and report any breakage or damage, any reports after 4 hours will not be accepted.

Sign.....name.....

Sign.....name.....

Sign.....name.....